

Dental Practice
School of Health
SC Centuria South
Middlesbrough
TS1 3BA

Based at:
Rapier House
Colima Avenue
Sunderland
SR5 3XB

9 April 2014

Dear Sir/Madam

Dental Services – Teesdent Limited

I am writing to you as a patient of Teesside University Dental Practice (Teesdent) to provide an update about your future dental care.

The University Dental Practice opened in January 2011, but has not been able to achieve sufficiently high patient numbers for the contract to be run effectively. During this time Teesdent and NHS England has worked closely in trying to resolve this issue; but has now concluded that it is unsustainable. Teesdent has, therefore, made a decision that the practice will close on 30 April 2014. You may be concerned to hear this but please be reassured that there are other Practices in the area where you live with whom you can access NHS Dental Services.

To help you make the important choice of which practice to choose, we have included a list of practices nearby that are currently accepting new patients, together with their distance from the University Dental Practice.

More detailed information about practices is available on the NHS Choices website (www.nhs.uk) and you may find it useful to seek the views of friends or relatives. Depending on how far from the university you live, there may be other practices not listed that you could choose.

If you are currently receiving treatment, please contact Teesdent within the next two weeks to discuss whether your treatment can be concluded before the practice closes on 30 April. If this is not possible, the team will help you to make alternative arrangements with another provider.

When you have chosen a new dental practice, you will need to contact them directly to begin your dental care. Although the University Practice will not close until 30 April, we would encourage you to contact an alternative practice as soon as possible to ensure continuity of care.

If you have any difficulties, please contact Healthwatch on 0808 172 9559 (free phone) or visit NHS Choices - www.nhs.uk.

If you have concerns in relation to current treatment, please contact Teesdent on 01642 738 256 (until 30 April) or the local NHS England dental team on 0191 502 6563 after that date.

We have included the answers to some frequently asked questions with this letter, and the Teesdent practice will be happy to help you with any further queries.

Yours sincerely



Professor Paul Keane, OBE
Dean

Yours sincerely



Paul Carter
Assistant Primary Care Contract Manager

Closure of Teesside University Dental Practice Frequently Asked Questions

Q: Where else can I access NHS Dental Services?

A: A list of dental practices in the area that are currently accepting patients is attached to this letter. If you have any difficulty or need assistance, please contact the Teesdent practice until 30 April 2014, and thereafter your local NHS England dental team on 0191 502 6563. Alternatively you can contact Healthwatch on 0808 172 9559 (free phone). Dental practices throughout the North East are also detailed on the NHS Choices website (www.nhs.uk).

Q: What if I have not completed the treatment I am currently receiving at the University practice?

A: The University is arranging for patients currently receiving treatment to have this completed prior to closure where this is possible. If you are currently receiving treatment, please contact Teesdent on 01642 738 256 within the next two weeks to discuss your treatment timetable. The practice will help you make alternative arrangements if necessary.

Q: What happens if I need emergency treatment prior to the closure of the University practice?

A: Emergency treatment will still be available through the practice until 30 April. If you need emergency treatment, please contact the practice on 01642 738 256.

Q: What will happen when I find a new practice?

A: Your new practice will undertake an examination to check your oral health and undertake any treatment if required. They will also ensure that you receive future examinations to maintain your oral health.

Q: Will my new practice provide the same services?

A: The service you currently receive is also available from other dental practices, but opening times may vary. Please check the NHS Choices website or contact the practice direct for details.

Contact Details for Dental Practices

Area	Name	Address	Telephone Number	Distance from Teeside University	Taking NHS Patients
Stockton	Dinsdale Mrs GA & Associates	Lanehouse Road Dental Surgery, 77 Lanehouse Road, Thornaby, Stockton on Tees,	01642 607541	4.3	Yes
	Avante Dental Care	Lysander House, Falcon Court, Preston Farm Business Park, Stockton on Tees, TS18 3TX	01642 676793	5.0	Yes
	Alpha Fairfield	Wellburn Road, Fairfield, Stockton on Tees, TS19 7PP	01642 587646	7.6	Yes
	Bishopton Lane Dental Practice	21 Bishopton Lane, Stockton on Tees, TS18 1PS	01642 676521	5.0	Yes
	Grace Dental Practice	49 Tunstall Avenue, Billingham, TS23 3QB	01642 370647	8.3	Yes
	Miss K Horne	19a Windlestone Road, Billingham, TS23 3JW	01642 560626	6.3	Yes
	Johnson & Kragnes Dental Practice	The Poplars Dental Practice, Poplar Court, 104 High Street, Yarm, TS15 9AU	01642 790500	7.8	Yes
	Yarm Lane Dental Surgery	59 Yarm Lane, Stockton on Tees, TS18 3DX	01642 674313	4.6	Yes
	The Grange Dental Practice	386 Norton Road, Stockton on Tees, TS20 2QL	01642 553408	4.2	Yes
	Watch Dental	91 Skinner Street Stockton On Tees TS18 1EG	01642 603799	4.6	Yes
	Oasis Dental Care Ltd	4 Healaugh Park, Yarm, TS15 9XN	01642 789997	8.9	Yes
	MJ Newbould & Associates	50 Hardwick Road, Stockton on Tees, TS19 8JY	01642 616475	6.4	Yes
	Leven Vale Dental Practice	Low Lane, High Leven, Yarm, TS15 9JT	01642 308764	7.0	Yes
	The Dental Centre	The Dental Centre, 13 Station Road, Eaglescliffe, Stockton on Tees, TS16 0BU	01642 350970	6.5	Yes
Middlesbrough	Marton Dental Practice	2B Marton Estate Square, Stokesley Road, Middlesbrough, TS7 8DU	01642 315745	3.6	Yes
	Select Dentalcare	127 Borough Road, Middlesbrough, Cleveland, TS1 3AN	01642 2223117	0.2	Yes
	Oasis Dental Care Ltd	Parkway Centre, Coulby Newham, Middlesbrough, TS8 0TJ	01642 598888	5.4	Yes
	Berwick Hills Dental Practice	9 Norfolk Place, Berwick Hills, Middlesbrough, TS3 7PB	01642 226004	2.1	Yes
	Avenue Dental Care	94 The Avenue, Nunthorpe, Middlesbrough, TS7 0AP	01642 515388	4.7	Yes
	Mr D C Daniels Dental Practice	61 Roman Road, Linthorpe. Middlesbrough. TS5 5PH	01642 817270	1.5	Yes
	Mr D C Daniels Dental Practice	8 Trinity Mews, N Ormesby, Mbro, TS3 6AL	01642 243757	0.9	Yes
	The Dental Centre	The Dental Centre, Newlands Medical Centre, Borough Road, Middlesbrough, TS4 2EN	01642 247007	0.5	Yes
	Ormesby Dental Practice	4 Cargo Fleet Lane, Ormesby, Middlesbrough, Cleveland, TS3 0LW	01642 318558	3.4	Yes
	Osgodby Dental Centre	131-133 Acklam Road, Middlesbrough, TS5 5HR	01642 850011	2.2	Yes
	Genix Healthcare	222 Linthorpe Road, Middlesbrough, Cleveland, TS1 3QW	01642 247075	0.4	Yes
	Genix Healthcare	226 Linthorpe Road, Middlesbrough, Cleveland, TS1 3QW	01642 246207	0.4	Yes
	Roseberry Dental Practice	118 Westgate, Guisborough, Cleveland, TS14 6AW	01287 610410	9.1	Yes
	Normanby Dental	15a High Street, Normanby, Middlesbrough, TS6 0NQ	01642 457890	4.6	Yes

Area	Name	Address	Telephone Number	Distance from Teeside University	Taking NHS Patients
Redcar	Park Avenue Dental Practice	15 Park Avenue, Redcar, TS10 3LA	01642 477000	9.4	Yes
	Family Dental Practice	2 Roseberry Shopping Centre, Redcar, TS10 4NY	01642 490673	9.3	Yes
	The Mews	6 Chaloner Street, Guisborough, Cleveland, TS14 6QD	01287 632249	9.6	Yes
	Plahe Dental Practice	Arbroath House, High Street, Loftus, TS13 4HG	01287 642974	17.7	Yes
	Skelton Dental Practice	171 High Street, Skelton, Saltburn by the Sea, Cleveland, TS12 2LF	01287 650758	13.0	Yes
	Genix Healthcare	Skelton Medical Centre, Byland Road, Skelton, TS12 2NN	01287 654071	13.4	Yes
	The Dental Centre	1 Highcliffe View, Westgate, Guisborough, TS14 6AY	01287 632699	9.3	Yes
	Saltburn Dental Practice	11 Dundas Street East, Saltburn by the Sea, Cleveland, TS12 1AH	01287 624914	13.2	Yes
	The Wynd / Genix Healthcare	16 The Wynd, Marske, TS11 7LA	01642 484662	11.8	Yes
Hartlepool	Smith & Associates	223 Stockton Road, Hartlepool, TS25 1RR	01429 272004	8.1	Yes
	The Dental Surgery	60 Avenue Road, Hartlepool, TS24 8AT	01429 223128	9.8	Yes
	Lambert & Coutts Dental Partnership	4 Grange Road, Hartlepool, TS26 8JA	01429 864555	9.9	Yes
	Elliott & McCarthy Dental Surgery	86 Wiltshire Way, Hartlepool, TS26 0TB	01429 863356	16.5	Yes
	Mathieson & Bentley	Stamford House, 22 Victoria Road, Hartlepool, TS26 8DD	01429 221353	10.0	Yes
	Hartlepool Dental Partnership	34 Victoria Road, Hartlepool, TS26 8DD	01429 272226	10.0	Yes
	Hartlepool Dental Partnership	29 Northgate, Hartlepool, TS26 8JA	01429 222707	9.9	Yes
	Hartlepool Dental Partnership	212 Owton Manor Lane, Hartlepool, TS25 3QD	01429 265471	11.7	Yes
Darlington	Oasis Dental Care Ltd	Forsyth House First Floor 20 Woodlands Road Darlington County Durham DL3 7PL	01325 359441	16.4	Yes
	Az Hyder	Firthmoor Community Centre 56 Burnside Road Darlington County Durham DL1 4SU	01740 651124	15.2	Yes
Durham	Jeyarajan Dental Care Ltd	Dental Surgery 2 Faulkner Road Newton Aycliffe County Durham DL5 4NW	01325 300225	20.4	Yes
	Az Hyder	Dental Surgery 16 Wynyard Road Trimdon Trimdon Station county Durham TS29 6JH	01429 881268	14.2	Yes